



Privacy Policy



Privacy Policy

BeeCompleteUSA.com is a Web site owned by DEMILEC (USA) LLC®. If you have any questions about this Privacy Policy, please feel free to contact us via e-mail at info@demilecusa.com, by telephone at (877) 996-4532, or write to us at our postal address:

DEMILEC (USA) LLC
2925 Galleria Dr.
Arlington, Texas (TX) 76011
USA

General

At DEMILEC (USA), we respect your need for online privacy, so we protect any information that you may share with us, in an appropriate manner. Our practice with respect to the use of your information is as set forth below. As a condition to your use of our services, you consent to the terms of the DEMILEC (USA) Privacy Policy as it currently exists and may be updated from time to time.

Children's Online Privacy Protection

In compliance with the Children's Online Privacy Protection Act of 1998, DEMILEC (USA) does not collect Personal Information from users who are under thirteen (13) years of age. Since it is necessary to provide Personal Information for creating a DEMILEC (USA) Account, we do not provide our services to persons under thirteen (13) years of age.

Information We Collect and How We Use It

- **Personal Information** - During the Registration Process for creating a Bee Complete™ account, we request for your name and email address. You will also be asked to choose a unique username and a password, which will be used solely for the purpose of providing access to your Bee Complete Account. Your name and email address will be used to inform you regarding new services, releases, upcoming events and changes in this privacy policy.
- **Account Usage Details** - Your Account Usage and detail items such items as time, frequency, duration and pattern of use, features used and the amount of storage used will be recorded by us, in order to facilitate your use and experience of our services and to help us provide you the best possible service.
- **Contents of your Account** - We store and maintain files, documents, and other data stored in your Account at our facilities in the United States. In order to prevent loss of data due to errors or system failures, we also keep backup copies of data including the contents of your Account. Hence your files and data may remain on our servers even after deletion or termination of your Account. We assure you that the contents of your Account will not be disclosed to anyone and will not be accessible to unauthorized employees of DEMILEC (USA), nor will we use the contents of your Account for serving targeted advertisements.
- **Financial Information** - In case of services requiring payment, we request credit card or other payment Account information, which will be used solely for processing payments. Your Financial Information will not be stored by us. Subject to your prior consent and where necessary for processing future payments, your Financial Information will be stored in encrypted form on secure servers of reputed Payment Gateway Service Provider.

Cookies

We use temporary and permanent cookies to enhance your experience of our services. Temporary cookies will be removed from your computer each time you close your browser. By selecting 'keep me signed-in' option in Bee Complete services, a permanent cookie will be stored in your computer and you will not be required to sign-in by providing complete login information each time you return to our Web site. If you have turned cookies off, you may not be able to use registered areas of the Web sites.

Information Security

We adopt appropriate data collection, storage and processing practices and security measures, as well as physical security measures to protect against unauthorized access, alteration, disclosure or destruction of your Personal Information, username, password, transaction information and data stored in your Account. Access to your name and email address is restricted to our employees who need to know such information in connection with our services who are bound by confidentiality obligations.

Choices for Personal Information and Information Sharing

You will be required to register for our services by providing Personal Information. If you choose not to provide your Personal Information, we will be unable to provide you the services. We will provide you with the option of "opting out" from receiving e-mails from us. However, if you opt out, you will not be able to receive email notifications of new services, releases, upcoming events and changes to the DEMILEC (USA) Privacy Policy. In the event we decide to use your Personal Information for any purpose other than as stated in this Privacy Policy, we will offer you an effective way to opt out of the use of your Personal Information for those other purposes.

Accessing, Updating and Removing Personal Information

We provide users with access to their personally identifiable information. Users may correct, update or remove any such personally identifiable information either through their Bee Complete Account or by contacting Bee Complete Customer Support Services at (817) 640-4900. Such changes may take up to seventy-two (72) hours to take effect.

Enforcement of Privacy Policy

We make every effort, including periodic reviews, to ensure that Personal Information provided by you is used in conformity with this privacy policy. If you have any concerns regarding our adherence to this policy or the manner in which Personal Information is used for the purpose of providing the services, please contact Bee Complete Customer Support Services at (817) 640-4900. We will then contact you to address your concerns and we will also cooperate with regulatory authorities in this regard, if needed.

Notification of Changes

Any changes to the DEMILEC (USA) Privacy Policy will be posted on our Web sites in order to keep you informed of any changes in nature of information collected, manner of collection, use and sharing of information. If at any point we decide to use personally identifiable information in a manner different from that stated at the time it was collected, we will notify you by email and provide you with the ability to opt out of these new uses, unless you have opted out from receiving email notifications from us. You will not receive email notification of minor non-substantive changes to the DEMILEC (USA) Privacy Policy.

End of Privacy Policy